



Choice Homestay Pty Ltd. ABN: 36 142 098 600



Homestay Family Agreement

Your Name: _____

General requirements:

By choosing to host guests with Choice Homestay (CHOICE), you agree to:

- Provide children and young adult guests with a duty of care, with continual supervision of children during their homestay time, when they're not being supervised by their group leader or other permitted individual.
- Have or will get a valid Blue Card for child related employment for all house members aged 18 and over.
- Monitor your guest's body language and be sure not to make them feel uncomfortable from physical contact or other forms of affection, ensuring you are over-considerate & don't make physical contact when unsure.
- Only drive students on the road with a valid driver's license and registered car. No Jet-skis or motorbikes.
- Provide guests with a safe and comfortable living space, with a clean home and an unoccupied room with a proper door, a comfortable bed each (no bunks), a fan or air-con and storage space as minimum standard.
- Provide guests with nutritious meals as per package requirements (i.e. breakfast, packed lunch and dinner each day for most guests). See Choice Homestay's food guide for more details and ideas.
- Provide guests with clean laundry. You may collect their laundry, wash it and return it to them, or provide them with access to washing facilities (i.e. washing machine and clothes line or dryer).
- Adhere to the guests' itinerary (provided by CHOICE) to ensure that guests are dropped-off and picked-up on time, and inform an authorised representative of CHOICE as soon as possible if any itinerary issues arise.
- View your email account daily during guests visit for any updates regarding their itinerary or other matters.
- Not host other guests of the same nationality or opposite gender when hosting children <18yrs with CHOICE.
- Tell CHOICE of any other guests you plan to accommodate at the same time as hosting guests with CHOICE.
- Share quality time with your guests each day and try to engage them to learn and practice communicating.
- Make your best effort to develop a positive relationship with guests, with intention, patience and choice.
- Support and assist guests to live comfortably within a foreign environment by offering guidance and encouragement with language practice, studies, planning leisure activities, and living in Australia.
- Consider the significance of culture, customs, language and beliefs in the lives of your guests.
- Provide an orientation within the family home (e.g. use of house facilities and security, applicable house rules explained clearly, shared sense of when dinner time is, telephone and internet access and restrictions, if there are any other guests visiting, curfews, household tasks and bathroom conduct).
- Respect guest's right to privacy while realising that privacy does not equate to isolation.
- Not accommodate other guests from the same group or allow your guests to stay with another family overnight without permission from CHOICE.
- Ensure that all information provided by you in your host family application is truthful and correct.
- Tell CHOICE of any emergencies or guests health concerns, difficulties, and of any changes in your circumstances that may affect the guests.



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Data Sharing

- CHOICE may share your profile information with guests and their intermediaries including education and travel agencies involved in the coordination of guest visits and their homestay arrangements.

Swimming

- You will not let your homestay guests go in the water outside, whether at the beach, lake, creek, swimming pool or anywhere they may be able to drown. You accept full responsibility for this while they're in your care during homestay time. This is a requirement of Education Queensland International (EQI)

Emergency Situations:

- If your guests are seriously injured or traumatized physically or emotionally while staying with you, you will call CHOICE on the emergency mobile number as soon as possible (0459 158 606) and explain the situation.

Guest placement and payment conditions

- CHOICE reserves the right to move any guests at any time if they don't want to stay in your home. If you have adhered to their hosting requirements then you will be paid for the nights that they stay with you.
- If any of their requirements are not adhered to, then you accept that this is a breach of your agreement and it may adversely affect the Homestay payment at the absolute discretion of CHOICE.

Choice Homestay Liability

- You will inform CHOICE of any breakages or damage that your guests may be responsible for, before the guests depart. CHOICE will try to mediate between you and the guests to reach an acceptable outcome for all.
- CHOICE does not accept any responsibility for damages or loss caused by guests and any compensation will only ever be requested and collected from guests or home contents insurance providers.
- I/we acknowledge that Choice Homestay Pty Ltd accepts no responsibility in relation to Homestay placements and agree to release and discharge Choice Homestay Pty Ltd from any action, proceeding, claim, demand, costs, losses, damages and expenses arising out of this agreement.
- We advise that you consider homestay insurance for about \$140/yr.

Father's Name:		Mother' Name:	
Signature:		Signature:	
Date:		Date:	